SEMIANNUAL REPORT TO THE CONGRESS

OCTOBER 1, 2004 – MARCH 31, 2005 OFFICE OF INSPECTOR GENERAL NATIONAL ENDOWMENT FOR THE ARTS

MEMORANDUM

- TO: Dana Gioia Chairman
- FROM: Daniel L. Shaw Inspector General

SUBJECT: Semiannual Report to the Congress: October 1, 2004 – March 31, 2005

The Inspector General Act of 1978 (Public Law 95-452), as amended, calls for the preparation of semiannual reports to the Congress summarizing the activities of the Office of Inspector General (OIG) for the six-month periods ending each March 31 and September 30. I am pleased to enclose the report for the period from October 1, 2004 to March 31, 2005.

The Inspector General's report covers audits, investigations and other reviews conducted by the OIG, and indicates the status of management decisions whether to implement or not to implement recommendations made by the OIG. The President's Council on Integrity and Efficiency developed the reporting formats for Tables I and II to ensure consistent presentation by the Federal agencies. The tables provide only summary totals and do not include a breakdown by auditee.

The Act requires that you transmit the report to the appropriate committees of the Congress within 30 days of receipt, together with any comments you may wish to make. Comments that you might offer should be included in your "Report on Final Action," a management report that is required to be submitted along with the Inspector General's report. We will work closely with your staff to assist in the preparation of the management report. The due date for submission of both reports is May 30, 2005.

I appreciate the continuing support we have received from the Chairman's Office and your managers throughout the Agency. Working together, I believe we have taken positive steps to improve Agency programs and operations. We look forward to continuing these efforts.

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NEA PROGRAMS AND OPERATIONS

Since its founding by the U.S. Congress in 1965, the National Endowment for the Arts (NEA) has offered assistance to a wide range of non-profit organizations and individuals that carry out arts programming. The NEA supports exemplary projects in all the artistic disciplines. Grants are awarded to arts, educational, and community organizations for specific projects rather than for general operating or seasonal support. Most NEA grants must be matched by non-federal sources. During FY 2005, NEA received an appropriation of \$121.26 million while maintaining a FTE estimated at 156 annualized. The Agency has requested \$121.26 million for FY 2006.

OIG RESPONSIBILITIES AND RESOURCES

On October 18, 1988, the President signed Public Law 100-504, the Inspector General Act Amendments of 1988. This law amended the Inspector General Act of 1978, Public Law 95-452, and required the establishment of independent Offices of Inspector General (OIG) at several designated Federal entities and establishments, including the National Endowment for the Arts. The Inspector General is appointed by and serves under the general supervision of the NEA's Chairman. The mission of the OIG is to:

- Conduct and supervise independent and objective audits and investigations relating to NEA programs and operations;
- Promote economy, effectiveness and efficiency within the NEA;
- Prevent and detect fraud, waste and abuse in NEA programs and operations;
- Review and make recommendations regarding existing and proposed legislation and regulations relating to NEA programs and operations; and
- Keep the NEA Chairman and the Congress fully and currently informed of problems in Agency programs and operations.

This semiannual report summarizes the OIG's major activities, initiatives and results for the six-month period ending March 31, 2005. During this period, the OIG consisted of two auditors and one program analyst. There is no investigator on the staff. In order to provide a reactive investigative capability, we have signed a Memorandum of Understanding with the Inspector General of the General Services Administration (GSA) whereby the GSA's OIG agrees to provide investigative coverage for us on a reimbursable basis as needed. (No investigative coverage from GSA was needed during the recent six-month period.) We have also signed a Memorandum of Understanding with the NEA's Office of General Counsel (OGC) that details procedures to be used for providing the OIG with legal services. An OGC staff member has been assigned to provide such services on an as-needed basis.

SUMMARY OF WORK COMPLETED BY THE OIG

During the six-month period ending March 31, 2005, the OIG conducted the following audits, reviews, investigations and other activities.

Audits/Reviews

During the recent semiannual period, the OIG issued twelve reports. Of those, eight reports were based on audits/reviews performed by OIG personnel and four reports were the results of OIG desk reviews of audit reports and other materials related to grantee organizations that were required to have audits performed by independent auditors. Overall, our reports contained 21 recommendations, 19 of which were related to systems deficiencies and questioned costs at grantee organizations and the other two recommendations were related to system deficiencies at the NEA.

Audit Resolution

At the beginning of the six-month period, there were two reports awaiting a management decision to allow or disallow questioned costs. During the period, one new report identified questioned costs of \$204,683 and potential refunds of \$137,156.

No management decision was made on the three open reports although audit resolution activity was ongoing. (See page 6, Section 10.) Therefore, at the end of the period, three reports remained outstanding with questioned costs of \$503,612 and potential refunds of \$264,668. (See Table I.)

Investigations

The OIG opened one new allegation case during the recent six-month period. The new case and one of the prior open cases have been closed. The remaining open case from the prior period is undergoing further review. No criminal investigations were performed during the period.

Indirect Cost Rate Negotiations

Indirect costs are incurred for common or joint objectives, which cannot be readily and specifically identified with a particular project or activity. The costs of operating and maintaining facilities, depreciation or use allowances, and administrative salaries and supplies are typical examples of costs that nonprofit organizations usually consider to be indirect.

Indirect cost rates are negotiated by agreement between a non-Federal organization and a Federal agency (usually the agency that furnishes the preponderance of Federal funding) that acts on behalf of all Federal agencies in approving rates with the organization. During this period, the OIG negotiated four indirect cost rate agreements with NEA grantee organizations.

The OIG also makes use of an Indirect Cost Guide. The Guide answers such questions as: What are direct or indirect costs, what is an indirect cost rate, and does an entity need an indirect cost rate? A copy of the Guide can be found on NEA's web site at <u>www.arts.gov/about/OIG/IndirectCost.html</u>.

Review of Legislation, Rules, Regulations and Other Issuances

The OIG is required to review and comment on proposed legislation and regulations for their potential impact on the Agency and its operations. During this reporting period, the OIG provided analyses and written commentaries on Agency Administrative Directives, and other government publications/reports.

Technical Assistance

The OIG provided technical assistance to NEA grantees and their independent auditors. Our efforts included, for example, clarifying and interpreting the audit requirements of OMB Circular A-133, *"Audits of States, Local Governments, and Non-Profit Organizations,"* explaining alternative methods of accounting for indirect costs, and advising some of the first-time and smaller organizations on implementing practical accounting systems and internal controls sufficient to assure compliance with their grant agreements.

The OIG also assisted Agency staff with technical issues related to auditing, accounting and audit followup.

Web Site

The OIG maintains an ongoing Internet presence (<u>www.arts.gov/about/OIG/Contents.html</u>) to assist and inform NEA grantees and Agency employees. The site includes the *Inspectors General Vision Statement*, our two *Financial Management Guides*, our *Indirect Cost Guide*, past *Semiannual Reports to the Congress*, the *OIG Strategic Plan*, information about contacting OIG staff, how to report wrongful acts, information about alternative methods of funding, and answers to frequently asked questions.

Other Activities

During this period, the OIG took part in the activities of the Executive Council on Integrity and Efficiency (ECIE), and allocated resources for responding to information requests from and for the Congress and other agencies. We continued to participate in an advisory capacity in the Agency's implementation of the Federal Information Security Management Act (FISMA). The OIG also provided oversight of the Agency's independent auditors as they completed the Agency's second financial statement audit for the fiscal year ending September 30, 2004. In addition, during this period, the OIG initiated a new evaluation program for grantees called "Financial Management System & Compliance Evaluation." The objective of this evaluation is to determine whether the grantee's financial management system and recordkeeping complies with the requirements established by the Office of Management and Budget and the NEA's *General Terms and Conditions for Grants and Cooperative Agreements to Organizations*.

SECTIONS OF REPORT

The following sections of this report discuss the 12 areas specifically required to be included according to Section 5(a) of the Act. Table I shows Inspector General issued reports with questioned costs and Table II also shows that there were no Inspector General issued reports with recommendations that funds be put to better use.

<u>SECTION 1</u> – Significant Problems, Abuses and Deficiencies

Audits and other reviews conducted by OIG personnel during the current and prior periods have disclosed a few instances of deficient financial management practices in some organizations that received NEA grants. Among these were:

- Reported grant project costs did not agree with the accounting records, i.e., financial status reports were not prepared directly from the general ledger or subsidiary ledgers or from worksheets reconciled to the accounts;
- Personnel costs charged to grant projects were not supported by adequate documentation, i.e., personnel activity reports were not maintained to support allocations of personnel costs to NEA projects;
- The amount allocated to grant projects for common (indirect) costs which benefited all projects and activities of the organization was not supported by adequate documentation; and
- Grantees needed to improve internal controls, such as ensuring a proper separation of duties to safeguard resources and including procedures for comparing actual costs with the budget.

<u>SECTION 2</u> – Recommendations for Corrective Action

To assist grantees in correcting or avoiding the deficiencies identified in Section 1, the OIG has prepared two "*Financial Management Guides*," one for non-profit organizations and the other for state and local governments. The guides are not offered as complete manuals of procedures; rather, they are intended to provide practical information on what is expected from grantees in terms of fiscal accountability. The guides are available on NEA's web site at

www.arts.gov/about/OIG/Contents.html

The guides discuss accountability standards in the areas of financial management, internal controls, audit and reporting. The guides also contain sections on unallowable costs and shortcomings to avoid. In addition, the guides include short lists of useful references and some sample documentation forms.

<u>SECTION 3</u> – Recommendations in Previous Reports on Which Corrective Action Has Not Been Implemented

There were no significant recommendations in previous reports on which corrective action has not been implemented.

<u>SECTION 4</u> – Matters Referred to Prosecuting Authorities

No matters were referred to prosecuting authorities during this reporting period.

SECTION 5 – Denials of Access to Records

No denials of access to records occurred during this reporting period.

<u>SECTION 6</u> – Listing of Reports Issued

REPORT <u>NUMBER</u>	TITLE	DATE OF <u>REPORT</u>			
	Oversight Audit Agency Review Reports				
OAA-05-01 OAA-05-02 OAA-05-03 OAA-05-04	State of Alaska New York Foundation for the Arts, Inc. Miami-Dade County, Florida The Woolly Mammoth Theatre Company	10/18/04 11/16/04 11/16/04 11/22/04			
	Limited Scope Audit Reports				
LS-05-01 LS-05-02 LS-05-03	Mad River Theater Works Real Art Ways, Inc. City Lore, Inc.	1/25/05 2/17/05 2/23/05			
	Special Review Report				
R-05-01	FY 2004 Evaluation of NEA's Compliance with the Federal Information Security Management Act of 2002	10/05/04			
	Audit Report				
A-05-01	NEA Audit of Financial Statements	11/15/04			
Financial Analysis Report					
FA-05-01	Los Angeles Contemporary Exhibitions, Inc.	3/17/05			
Financial Management System & Compliance Evaluation Reports					
SCE-05-01 SCE-05-02	Dayton Contemporary Dance Guild, Inc. Dayton Philharmonic Orchestra Association	11/17/04 11/17/04			

TOTAL REPORTS – 12

<u>SECTION 7</u> – Listing of Particularly Significant Reports

There were no particularly significant reports during the reporting period.

<u>SECTION 8</u> – Statistical Tables Showing Total Number of Audit Reports and the Dollar Value of Questioned Costs

Table I of this report presents the statistical information showing the total number of audit reports and the total dollar value of questioned costs.

<u>SECTION 9</u> – Statistical Tables Showing Total Number of Audit Reports and the Dollar Value of Recommendations that Funds be Put to Better Use by Management

As shown on Table II, there were no audit reports with recommendations that funds be put to better use by management.

<u>SECTION 10</u> – Audit Reports Issued Before the Commencement of the Reporting Period for Which No Management Decision Has Been Made by the End of the Reporting Period

1. <u>LS-04-02 – National Council for the</u> <u>Traditional Arts – Issued 5/11/04</u>

Recommendation

Grantee should refund the \$59,645 of unallowable costs for Cooperative Agreement DCA 01-24.

Reason No Management Decision Was Made

Grantee responded to the five-part recommendation. Two of the five parts were cleared and some of the unallowed costs were refunded. Additional information was requested. Grantee's subsequent response has been received and will be reviewed shortly. A management decision should be finalized by May 31, 2005.

2. <u>LS-04-03 – Wolf Trap Foundation for</u> the Performing Arts – Issued 6/16/04

Recommendation

Grantee should document costs questioned under three of the grants.

Reason No Management Decision Was Made

Grantee responded to one of the grants and the costs were allowed. The remaining two grants are still active and will not end prior to 9/30/05. In addition, funds that were unused on one of the active grants have been returned to the NEA. Therefore, the recommendation will remain open until the grants are closed and the costs incurred under the grants can be evaluated.

<u>SECTION 11</u> – Significant Revised Management Decisions Made During the Period

No significant revised management decisions were made during the reporting period.

<u>SECTION 12</u> – Significant Management Decisions With Which the Inspector General Disagrees

There were no significant management decisions that the Inspector General disagreed with during the reporting period.

TABLE I

INSPECTOR GENERAL ISSUED REPORTS WITH QUESTIONED COSTS

			NUMBER	QUESTIONED <u>COSTS</u>	UNSUPPORTED COSTS	POTENTIAL REFUNDS ¹
۸	For whi	ch no management decision		<u>cosis</u>	<u>cosis</u>	KEPUND3
л.		en made by the commencement				
		eporting period				
	or the r	cporting period	2	298,929	(298,929)	127,512
B.	Which v	vere issued during the reporting				
	period		1	204,683	(204,683)	137,156
	Subtota	als (A + B)	3	503,612	(503,612)	264,668
C.	For whi	ch a management decision was				
	made d	uring the reporting period	0	0	(0)	0
	(i)	Dollar value of disallowed costs	0	0	(0)	0
	(ii)	Dollar value of costs not				
		disallowed	0	0	(0)	0
D.		ch no management decision has				
		nade by the end of the reporting	•			
	period		3	503,612	(503,612)	264,668
	Paparte	s for which no management				
	-	n was made within six months of				
	issuanc		2	298,929	(298,929)	127,512
	13504110		<u> </u>	230,329	(230,323)	121,012

1/ The potential refund amount usually will not equal the questioned costs amount because matching requirements must be considered and the grantee may be either under or over matched. In addition, historically, the potential refund generally is reduced significantly as a result of the audit followup process, which includes examination of documentation submitted by the grantee.

<u>TABLE II</u>

INSPECTOR GENERAL ISSUED REPORTS

WITH RECOMMENDATIONS THAT FUNDS BE PUT TO BETTER USE

	NUMBER	DOLLAR <u>VALUE</u>
 For which no management decision has been made by the commencement of the reporting period 	0	0
B. Which were issued during the reporting period	0	0
Subtotals (A + B)	0	0
C. For which a management decision was made during the reporting period	0	0
(i) dollar value of recommendations that were agreed to by management	0	0
- based on proposed management action	0	0
- based on proposed legislative action	0	0
(ii) dollar value of recommendations that were not agreed to by management	0	0
D. For which no management decision has been made by the end of the reporting period	0	0
Reports for which no management decision was made within six months of issuance	0	0

DEFINITIONS OF TERMS USED

The following definitions apply to terms used in reporting audit statistics:

Questioned Cost	A cost that the Office of Inspector General (OIG) questioned because of alleged violation with a provision of a law, regulation, contract, or other agreement or document governing the expenditure of funds; such cost is not supported by adequate documentation; or the expenditure of funds for the intended purpose is unnecessary or unreasonable.
Unsupported Cost	A cost which the OIG questioned because the cost was not supported by adequate documentation at the time of the audit.
Disallowed Cost	A questioned cost that management has sustained or agreed should not be charged to the NEA grant or cooperative agreement.
Funds Be Put To Better Use	A recommendation made by the OIG that funds could be used more efficiently if management took actions to implement and complete the recommendation.
Management Decision	Management's evaluation of the findings and recommendations contained in the audit report and the issuance of management's final decision, including actions to be taken. Interim decisions and actions are not considered final management decisions for the purpose of the tables in this report.
Final Action	The completion of all actions that management has concluded in its management decision with respect to audit findings and recommendations. If management concluded that no actions were necessary, final action occurs when a management decision was made.

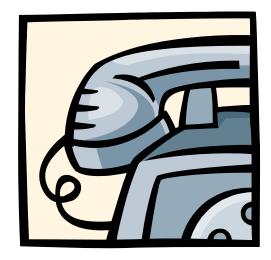
REPORTING WRONGFUL ACTS

Anyone, including Agency employees, who learns about or has reason to suspect the occurrence of any unlawful or improper activity related to NEA operations or programs, should contact the OIG immediately. A complaint/referral may be made by visiting the OIG office, calling the OIG at 202-682-5402, emailing at <u>oig@arts.endow.gov</u> or writing to the Office of Inspector General, Room 601, 1100 Pennsylvania Avenue, NW, Washington, DC 20506.

When contacting the OIG, it will help if you have answers to the following questions:

- Who are the parties involved (names, addresses and phone numbers if possible);
- What is the suspected activity (specific facts of the wrongdoing);
- When and where did the wrongdoing occur;
- How did you learn about the activity (from a third party, actual observation, conclusion drawn from observing or performing different activities, etc.); and
- Where can you be contacted or when will you contact us again.

The OIG will not disclose the identity of a complainant or informant without consent, unless the Inspector General determines that such disclosure is unavoidable during the course of the investigation. You may remain anonymous, if you choose. Federal employees are protected against reprisal for disclosing information to the Inspector General unless such disclosure was knowingly false.



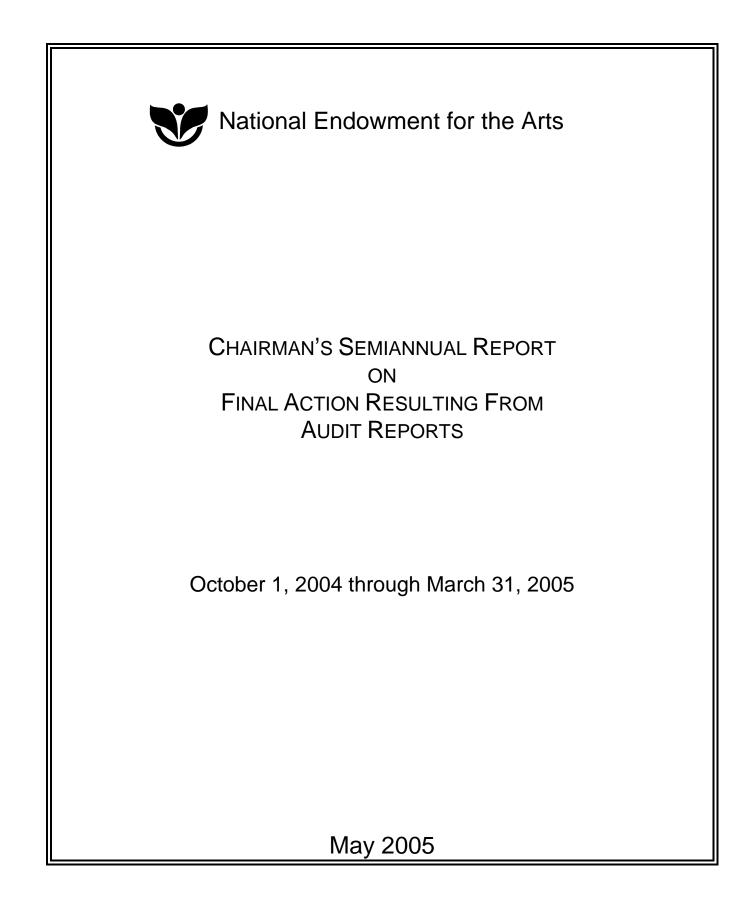


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INTRODUCTION

The Inspector General Act of 1978, as amended by the Inspector General Act Amendments of 1988 (Public Law 100-504), established independent, objective units within Federal agencies for the following purposes:

- To supervise and conduct audits and investigations of agency programs and operations;
- To lead, coordinate, and recommend policies for promoting economy, efficiency, and effectiveness in the administration of programs and operations, and to prevent and detect fraud and abuse therein; and
- To keep the agency head and the Congress informed about related problems and deficiencies and associated corrective action.

Section 106(a) of P.L. 100-504 requires the Inspector General to report semiannually on the office's activities for the preceding six-month periods ending March 31st and September 30th. The report must (1) address significant problems, abuses, and deficiencies in the management of agency programs and operations identified during the reporting period, and (2) identify recommendations for corrective action. Section 106(b) directs the Inspector General to furnish this report within 30 days to the agency head, who is required to prepare a separate report on management decisions resulting from audit reports, the status of disallowed costs, and final actions taken during the corresponding period, including any comments deemed appropriate. The agency head must transmit both reports to the Congress within the ensuing 30 days.

Accordingly, the Chairman presents the Arts Endowment's management report for the period October 1, 2004 through March 31, 2005.

REPORT ON FINAL ACTION RESULTING FROM AUDIT REPORTS

Section 1. Comments Regarding the Inspector General's Report

A. Comments on the Executive Summary.

<u>Audits/Reviews</u>. As reported in the Inspector General's *Semiannual Report to the Congress*, at the beginning of the reporting period there were two reports awaiting a management decision to allow or disallow questioned costs. During the period one new audit report revealed questioned costs and potential refunds. Final management decisions were not made on these three reports, for reasons discussed in the IG's report (Section 10). Management continues to work with these awardees to resolve the outstanding audit issues. On audit reports pending final action, there is a total of \$462,964 in disallowed costs, with potential refunds of \$498,611. As final actions occur on these reports, including receipt of required refunds, they will be reported in a subsequent *Chairman's Semiannual Report*.

When the Audit Followup Official disallows questioned costs, it is typically because the grantee or cooperator has responded inadequately to the Arts Endowment's request for supporting documentation, such as canceled checks, invoices, contracts, personnel activity reports, or testimonial evidence. Agency funds usually represent a small portion of an awardee's total project costs. Deficiencies normally are resolved through the Agency's audit resolution process, and refunds are infrequent.

The IG also made two recommendations related to the Arts Endowment's information technology systems as a result of the IG's evaluation of Agency compliance with the Federal Information Security Management Act of 2002. Management acted upon these immediately. One – development of "written policies and procedures related to change management and control for the development and modification of systems" – has been fully implemented; the policies and procedures have been posted to the Agency's Intranet. In response to the second recommendation – to "establish a training plan that includes periodic refresher IT security awareness training to all NEA employees" – the Office of Information & Technology Management developed such a plan and began initial implementation during the period.

<u>Financial Statements</u>. Arts Endowment staff continued to work closely with the IG on issues of mutual interest, most notably completion of the Agency's first required *Performance and Accountability Report*, in which we reported that the Arts Endowment's independent auditor issued an *unqualified opinion* for the years ended September 30, 2004, and 2003.

<u>Improved Oversight</u>. During the period the Grants & Contracts Office and the IG continued to collaborate on complementary technical assistance and monitoring programs for grantees to help them better manage their Federal awards.

<u>Web Site</u>. The Arts Endowment's Grants & Contracts Office introduced a significant enhancement to the Office's "My Grant At a Glance" feature on the Agency Web site. Grantees can now produce their own grant history with the Arts Endowment, an enhancement that has the potential to help grantees keep track of the timelines and requirements associated with each of their grants.

B. Comments on Sections 1 and 2.

IG audit reports on Arts Endowment awardees are based upon reviews conducted by the IG itself or upon IG analysis of audits completed by outside auditors. The outside audits may be performed by State audit agencies, by other Federal agencies (generally the agency providing the greatest amount of Federal funding to an organization also supported by the Arts Endowment), or by independent public accountants engaged by awardees.

The Arts Endowment places a high priority on ensuring its employees are well informed about policies, procedures, and requirements related to grants administration and audits. The Grants & Contracts Office routinely conducts training on various topics for Agency staff, including targeted one-on-one training as necessary. The Arts Endowment fosters improved grantee compliance with Federal administrative requirements and strives to exercise responsible oversight. As mentioned above, the Agency continues to expand and strengthen its grantee technical assistance efforts. IG observations are integral to the maintenance of valid management policy and practice, and have been tools for constructive change.

Section 2. Management Report on Final Action on Audits with Disallowed Costs for the Six-Month Period Ending March 31, 2005 (Section 8 of the IG Report)

While substantial progress was made in resolving the audits issued during the period (see Section 1.A.), there were no final actions on audit reports with disallowed costs during the period (see Table A).

Section 3. Management Report on Final Action on Audits with Recommendations to Put Funds to Better Use for the Six-Month Period Ending March 31, 2005 (Section 9 of the IG report)

There were no audits with recommendations to put funds to better use awaiting final action as of March 31, 2005 (see Table B).

Section 4. Audit Reports for Which a Management Decision Was Made Prior to April 1, 2004, but on Which Final Action Has Not Occurred

One management decision was made prior to April 1, 2004 on which final action has not yet occurred, LS-03-01: National Black Touring Circuit, Inc. (issued 6/12/03). On February 4, 2004, management requested a refund of \$30,000 from the auditee. On March 12, 2004, the auditee agreed to an installment payment plan, with final payment due by March 31, 2007. The auditee is current with payments, having returned \$5,000 through March 31, 2005.

TABLE A

MANAGEMENT REPORT ON FINAL ACTION ON AUDITS WITH DISALLOWED COSTS FOR THE SIX-MONTH PERIOD ENDING MARCH 31, 2005

		# OF AUDIT	DISALLOWED	POTENTIAL
	ITEM	REPORTS	COSTS	REFUNDS
A.	Audit reports with management decisions on which final action had not been completed at the beginning of the reporting period.	2	\$462,964	\$498,611
В.	Audit reports on which management decisions were made during the period.			
		0	0	0
C.	Total audit reports pending final action during the period (A+B).	2	\$462,964	\$498,611
D.	Audit reports on which final action was taken during the period:			
	1. Recoveries			
	a. Collection & offsets	0	0	0
	b. Property	0	0	0
	c. Other	0	0	0
	2. Write-offs	0	0	0
	3. Total (D1 + D2)	0	0	0
E.	Audit reports needing final action at the end of the period (C-D3).	2	\$462,964	\$498,611

TABLE B

MANAGEMENT REPORT ON FINAL ACTION ON AUDITS WITH RECOMMENDATIONS TO PUT FUNDS TO BETTER USE FOR THE SIX-MONTH PERIOD ENDING MARCH 31, 2005

	ITEM	# OF AUDIT REPORTS	FUNDS TO BE PUT TO BETTER USE
A.	Audit reports with management decisions on which final action had not been taken at the beginning of the reporting period.		
		0	\$0
В.	Audit reports on which management decisions were made during the period.	0	0
C.	Total audit reports pending final action during the period (A+B).	0	\$0
D.	Audit reports on which final action was taken during the period:		
	 Dollar value of recommendations implemented: 		
	 a. Based on management action b. Based on proposed legislative action 	0	0
	b. Based on proposed legislative action	0	0
	2. Dollar value of recommendations not		
	implemented	0	0
	3. Total (D1 + D2)	0	\$0
E.	Audit reports needing final action at end of the period		
	(C-D3).	0	\$0